



Lamar State College - Port Arthur

A Member of The Texas State University System

October 14, 2010

TO WHOM IT MAY CONCERN:

This letter is intended to demonstrate Lamar State College-Port Arthur's satisfaction with the training services of the North American Crane Bureau.

During the past four years, the Technical Programs Division of the College had the opportunity to employ the services of NACB as a third-party vendor to deliver training at the College to satisfy the requirements of a Skills Development Grant in partnership with Becon Construction, a major contractor with the Motiva Crude Expansion Project. Key factors in our decision to use NACB included the company's ability to deliver cost effective, quality operator training within a safe training environment. Our project was assured the latest technology in simulation training, delivered by certified, experienced instructors.

In addition, NACB's partnership with The National Center for Construction Education and Research (NCCER) ensures that training always meets the highest safety regulations and industry standards.

Upon completion of the grant activities, the College was again asked to offer heavy equipment operator training to the employees of a local company. Without hesitation, we chose NACB to deliver the training.

Based on past exceptional performance, we will continue to rely on NACB to provide classroom and hands-on field instruction for heavy equipment operator training for construction trades and for general industry applications.

Sincerely,

A handwritten signature in cursive script that reads "Janis Hutchins".

Janis Hutchins, Ph.D., CPA
Dean of Technical Programs